

**Embassy of India
Kathmandu**

CORRIGENDUM

This is with reference to our earlier notice of even No dated February 10, 2026 inviting sealed bids under two bid systems (Technical & Financial Bid) from established/reputed agencies for supply of one X-BIS machine (medium size) on replacement basis and one multi-zone door frame metal detector (DFMD) to the Embassy of India, Kathmandu.

2. A few clarifications have been sought by the prospective bidders. The sought clarifications in its corresponding response, which will also be treated as part of tender document, are tabulated below.

No.	Sought Clarification	Mission' s Response
Q1.	Please confirm whether the successful bidder is required to: (a) Dismantle and physically remove the existing X-BIS machine currently installed at the Embassy gate area (as observed during our site visit); (b) Transport the removed machine out of Embassy premises; and (c) Arrange disposal, salvage, or take-back as applicable.	The successful bidder(s) is required to fully take back and dispose the existing X-BIS machine as per relevant local laws. All three options [(a)+(b)+(c)] are applicable in this case.
	Please also confirm whether the removal scope extends to associated accessories currently at site, including: conveyor rollers/sections, operator console, lead curtains, voltage stabilizer (Servo DPS 2000), UPS (APC SRC6KUXI with batteries), monitor (21" Dell), and any spare parts present.	The removal scope does not extend to associated accessories.
Q2.	Please confirm whether the Embassy will provide: (a) A joint handover/takeover certificate recording existing equipment condition, serial/part numbers, and accessory inventory at the time of removal; and	Yes
	(b) Site access documentation and process for removal and installation works, including: gate passes, security clearance, authorized working hours, vehicle access inside premises, and escort/supervision requirements.	Yes

Q3.	Annexure-I includes a “(-) Cost” line for the existing X-BIS machine. For bids to be financially comparable across all bidders, please confirm the intended method:	The bidders are required to independently quote a buy-back rate which will be effectively be a deduction to the overall cost.
Q4.	Clause 11 notes that the successful bidder must submit customs documentation with a minimum 15-day lead time before export of goods to facilitate duty-free import.	The 15 days lead time is required to facilitate waiver of custom duty in case the projected equipment is being imported from India.
	Clause 12 specifies delivery and installation within 07 working days from purchase order.	The 07 working days period applies to the complete cycle of delivery, installation, commissioning and handover. The 15 days lead time period runs before clause 12 period time period.
	If a longer lead time is practically required, please confirm whether the Embassy will accept a revised delivery period (e.g., 30 working days from purchase order) or a phased delivery plan, without this being treated as a non-responsive deviation.	NO. The lead time will not be extended neither any revised/phased delivery schedule will be accepted.
Q5.	<p>To prepare an accurate installation plan, please confirm whether the Embassy will allow bidders to verify, and/or will provide, the following prior to installation:</p> <p>(a) Dedicated power supply rating, earthing arrangement, and circuit availability at both the X-BIS and DFMD installation locations;</p> <p>(b) Floor space, minimum clearances, and floor load-bearing capacity for the X-BIS machine;</p> <p>(c) Ambient conditions (temperature, humidity, ventilation) at the installation area;</p> <p>(d) Whether any LAN/network connection at the installation point is required or prohibited (relevant to Clause 13.4 on remote support); and</p> <p>(e) Installation working hours, security supervision requirements, and access control procedures for contractor personnel and tools.</p>	Requisite facilitation for installation and commissioning of equipment will be extended by the Mission.

Q6.	<p>To plan our commissioning and handover process accurately, please confirm the Embassy's requirements for:</p> <p>(a) Acceptance testing and "installation complete" criteria – e.g., image quality test using the Combined Test Piece (CTP), alarm tests, DFMD calibration test, and required supporting documentation;</p>	<p>Yes, required as per tender document.</p>
	<p>(b) Operator training: number of operators to be trained, number of training sessions required, and whether a training completion certificate must be provided by the bidder; and</p>	<p>The handing over of equipment includes training of at least 07 personnel of the Mission. There is no cap on number of training sessions however training completion certificate is required.</p>
	<p>(c) Handover documentation required: technical/user manuals, warranty certificates, preventive maintenance schedule, service log, software recovery media, and any other documents.</p>	<p>Yes, all these documents are required at the time of commissioning of equipment.</p>
Q7.	<p>Please confirm that any make/model meeting the technical specifications set out in the Scope of Work (Parts A and C) is acceptable, and that the Embassy is not requiring compatibility with any proprietary software, logging/reporting system, or legacy integration from the existing equipment. This will confirm that any technically compliant alternative will be evaluated on an equal basis.</p>	<p>The technical specifications set out in the scope of work are acceptable irrespective of brands. However, the other conditions of tender document are required to be complied with.</p>
Q8.	<p>Please confirm that the 3-year warranty for both the X-BIS and DFMD is a comprehensive warranty covering parts and labor, including:</p>	<p>-</p>
	<p>(a) All component failures and manufacturing defects;</p>	<p>Yes</p>
	<p>(b) Preventive maintenance visits (please confirm minimum visit frequency per year)</p>	<p>The visit is solely on requirement basis. However, two yearly visits may be undertaken by the bidders for preventive maintenance.</p>
	<p>(c) Software and firmware updates during the warranty period at no additional cost.</p>	<p>Yes</p>
Q9.	<p>The tender requires 7 years of Annual Maintenance Contract (AMC) after the warranty period. However, Annexure-I does not include a dedicated AMC line item. This creates significant commercial ambiguity that affects how all bidders' structure and prices their financial bids. Please clarify the intended approach.</p>	<p>AMC will be contracted separately at the end of the warranty period. The current financial bid covers supply, installation and commissioning only.</p>

Q10.	The tender requires a certificate confirming spare parts availability in India/Nepal for at least 7 years beyond the warranty period. Please confirm:	-
	(a) Which of the following is acceptable as the issuing authority for this certificate:	The OEM India subsidiary or a letter from its regional office or a letter from authorized dealer/distributor in Nepal will be acceptable as the issuing authority.
	(b) Whether a general commitment letter is sufficient, or whether specific part numbers, component categories, and minimum stock levels must be listed.	A general commitment letter from the bidder is sufficient.
Q11.	Clause 13.4 states the machine must not have remote technical support in any form. Some internationally manufactured security systems include built-in remote diagnostics as a standard engineering feature. Please confirm the Embassy's intended interpretation:	Equipment with built-in remote capability is acceptable, provided the feature is permanently disabled prior to delivery, confirmed by an OEM certificate.
Q12.	Clause 14.3 applies penalties as a percentage of "the cost of supplied machine." Please clarify:	-
	(a) Whether "cost of supplied machine" refers to:	The total contract value including both items and the old-machine deduction adjustment.
	(b) The official start point for measuring response/repair time:	Date and time of email or sending of letter to the bidder.
	Please also confirm who maintains the official record of fault notifications for penalty purposes.	The Embassy staff designated to the duty will maintain the official record of fault notifications for penalty purposes.
Q13.	Clause 13.5 requires the supplier to be an authorized dealer of the machine in Nepal. Please confirm whether the following are acceptable:	-
	(a) OEM authorization letter addressed directly to MSIPL for the Nepal market.	Yes, acceptable.
	(b) Regional (South Asia) dealership certificate from the OEM covering Nepal.	Yes, acceptable.
	(c) Letter from the OEM's India subsidiary confirming authorization to supply, install, and service equipment in Nepal.	Yes, acceptable.

Q14.	Clause 13.2 states that the IPR of the machine should not be with a company from a country sharing a land border with India. Please clarify:	
	(a) The definition of “IPR of the machine” for this clause:	The definition of IPR includes design and engineering patents, trademark/brand ownership and Software intellectual property.
	(b) To whom the restriction applies to:	The restriction applies to country of incorporation and manufacturing.
	(c) The documentary evidence that will be accepted as proof of compliance:	The bidders are required to furnish a declaration from OEM.
Q15.	Clause 34.1 requires a test certificate from the Atomic Energy Regulatory Board of India (AERB) regarding radiation safety. The AERB is an Indian national authority; for equipment manufactured outside India, manufacturers typically hold radiation safety certifications from their own national regulatory bodies. Please confirm:	-
	(a) Whether the AERB certificate must be in the name of the OEM/model, or in the name of the bidder:	The certificate from AERB should be in the name of OEM, in case the OEM is from India.
	(b) Whether equivalent internationally recognized radiation safety certifications are acceptable:	AERB certificate OR equivalent national certification (e.g., CE marking, IEC compliance, national regulatory authority certificate from country of manufacture) is acceptable.
	(c) Whether, if the certificate is not presently available, an OEM undertaking to obtain AERB certification within a defined period post-award will be accepted:	No —AERB or equivalent certification must be submitted with the bid.
Q16.	The tender requires rates to be quoted in Nepalese Rupees (NPR) inclusive of all taxes, duties, and transportation charges to Embassy premises. Please confirm:	
	(a) Whether VAT (if applicable) should be: <ul style="list-style-type: none"> • Included within a single consolidated quote price, OR; • Shown as separate line item below the base price. 	The VAT or any other applicable tax should be shown as separate line item below the base price.
	(b) Whether import duties should be: <ul style="list-style-type: none"> • Included in the quoted price by the bidder, OR; • Excluded from the bid price, as the Embassy’s diplomatic duty-free exemption (clause 11) will apply. 	In case the equipment is to be imported from India, the import duties may be excluded from the bid price in accordance with clause 11 of tender document.

	(c) For equipment sourced and priced in INR or USD by the OEM, please confirm which NPR exchange rate bidders should apply:	The price is required to be quoted either in NPR or equivalent INR.
Q17.	Please confirm the following submission requirements:	-
	(a) Envelope structure: <ul style="list-style-type: none"> • Technical bid and financial bid in two separate sealed envelopes, placed together inside one outer sealed envelope; • Two entirely separate sealed envelopes submitted independently. 	Both structures are acceptable.
	(b) Whether there are mandatory envelope markings or reference numbers beyond those already specified in the Instructions to Tenderers;	NO
	(c) Acceptable modes of submission: <ul style="list-style-type: none"> • Physical delivery to Embassy premises only • Registered post or courier to Embassy address 	Both modes of submission are acceptable.

3. The last date of receipt of offer in sealed envelope is hereby extended till March 09, 2026 up to 1500 hrs. Technical bid will be opened on March 09, 2026 (1600 hrs). Representative of agencies may remain present at the time of opening of bids.

4. Complete tender documents are available on our website www.indembkathmandu.gov.in and www.eprocure.gov.in. All other terms & conditions of the tender shall remain unchanged.

5. The Embassy of India reserves the right to reject/cancel any or all bids without assigning any reason.

Kat/Estt/885/04/2024 dated March 06 2026

**-Sd-
Head of Chancery**